

14 April 2021

Community Housing Support Programs Grey Bruce* COVID-19 Response

Bruce Grey Poverty Task Force/United Way of Bruce Grey

Location	Housing Program	Telephone	Hours of Operation	Services
Grey Bruce	YMCA Housing Support Services	519-371-9230 ext 5 housing@osgb.ymca.ca	8:30am - 4:30pm Hanover & Owen Sound office is physically closed but staff are working to assist people across Grey and Bruce v via phone, text, email and zoom.	Continues to arrange emergency shelter across Grey and Bruce Counties and support people to get access to needed supports and services. Serves youth and adults looking for a place to live in Grey or Bruce Counties including applications for various housing programs. Provides assistance with Landlord negotiations. Collecting and distributing cellphones for clients to use.
		After hours: Emergency Housing and Support 519-470-2222	Emergency Housing Support Line: Mon-Sun 4:30 pm-10 pm	Staff are providing support to Safe ‘N Sound After-hours emergency housing program which arranges emergency shelter, transportation and food.
Grey Bruce The Space - Owen Sound	Safe ‘N Sound	519-470-7233 (519-470-SAFE)	M-F 9am-3pm The Space Drop-in 310 8 th Street East, Owen Sound M-F 9 am-3 pm	Housing support, help with tenancy issues and referrals to other agencies. Harm reduction available (knock on door) 10 people at time in the space for coffee and information. Laundry (Sign-up sheet on door) 2 people/day Showers (Sign-up sheet on door)

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				4 people/day Pantry and Donations: if in need, call the office or come to door if unable to call.
		After hours: Emergency Housing and Support 519-470-2222	Emergency Housing Support Line: Mon-Sun 4:30 pm-10 pm	After-hours emergency housing program arranges emergency shelter, transportation and food. Phone services: please knock on the door. Foot Clinic, hair clinic and Unsung Dinners postponed until further notice. However, 1 day/week a nurse is available for all needs.
Grey Bruce Shelter – Owen Sound	Women’s Centre Grey Bruce	Second Stage Housing Court Support Resident Counseling and Transitional Support 519-376-0755	M-F, 9am-5pm	Second Stage Housing and Office is staffed but clients are to call for support/counselling during this time. Second Stage housing in various communities.
		Shelter/Crisis Help Line 519-371-1600 Toll Free: 1-800-265-3722 Text help line: 226-974-0755	Shelter/Crisis: M-Sun 24 hours 2048A 9th Ave E Owen Sound	Provides 24 hour crisis services for victims of abuse: this includes physically, emotionally and/or sexually abused women and their children.
Grey Bruce Shelter - Kincardine	Women’s House Serving Bruce & Grey	519-396-9814 Support Line 519-396-9655	Shelter/Crisis: M-Sun 24 hours	Provides 24 hour crisis services for victims of abuse. Emergency shelter.

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		Toll Free 1-800-265-3026 24hr Sexual Assault Services 1-866-578-5566		Second stage housing located in various communities. Crisis telephone line. Counselling.
Grey Bruce	CMHA Community Connections: Housing & Support	519-371-2390 Toll Free: 1-800-235-2967	M-F 8:30 am-4:30 pm	Provides supportive housing and outreach support to people living with serious mental illnesses and addictions. Support is provide throughout Grey & Bruce Counties, wherever the client resides. Face-to-face appointments are available in office by appointment and people will continue to be seen in the community. Office locations include Wiarton, Owen Sound, Markdale, Hanover, Southampton and Kincardine.
Grey Bruce	Habitat for Humanity	519 371-6776 ext. 102 john@habitatgreybruce.ca	M-Sat 9am – 5pm	ReStores: Owen Sound, Hanover and Port Elgin are open. Team is available to help agencies in need of appliances, furniture for low income families or product delivery and storage. Free delivery.
Bruce County	Bruce County Housing	519-396-3439	M-F 8:30am - 4:30pm	Staff continue to liaise with the YMCA to ensure services are in place.

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				Staff are working through Housing Stability applications as they are received.
Grey County	Grey County Housing	519-376-5744	M-F 8:30am – 4:30pm Accepting applications by phone/e-mail/drop box at this time.	Provide updated information to our 1,500 tenants and are providing increased cleaning efforts in high traffic areas. All programs (applications, Sustainable Housing Benefit etc.) are still being offered remotely.
Grey Bruce	M'Wikwedong Indigenous Friendship Centre Indigenous Housing Support Program	519-477-4767 ishp@mwikwedong.com	M-F 9am-4pm	Staff provide housing supports for Indigenous people. Advocacy and community referrals
Grey Bruce	Southwest Ontario Aboriginal Health Access Centre – Owen Sound (SOAHAC) Indigenous Housing Support Program	519-376-5508 Toll Free: 1-844-737-0725	M-F 9am-4pm	Housing Outreach Services - assists First Nations, Inuit and Metis people in Grey and Bruce Counties to find short-term emergency shelter, or a longer-term placement. Advocacy and community referrals
Grey Bruce	Utility Assistance	Call 2-1-1 to register.	24 hrs/7 days a week	
Grey Bruce	Hydro One arrears – Low-Income Energy Assistance Program (LEAP)	1-855-487-5327	Mon-Fri 8:30 am-4 pm	As of 13 April 2021 , the provincial government's ban on electricity disconnections for non-payment for all residential customers and low-volume, small business customers has ended.

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Grey Bruce	Enbridge Gas arrears - Low-Income Energy Assistance Program (LEAP)	1-855-487-5327	Mon-Fri 8:30 am-4 pm	
Bruce County	Westario Power arrears - Bruce County Housing	1-800-265-3022	8:30-4:30 M-F	
Grey Bruce	Furnace Oil, cord wood and propane	Intakes are done by calling 2-1-1	8 am - 7 pm	
Owen Sound, Meaford and Saugeen Shores only	Municipal sewer & water	Intakes are done by calling 2-1-1	8 am - 7 pm	

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