

5 August 2020

Community Income Support Programs Grey Bruce*

COVID-19 Response

Bruce Grey Poverty Task Force/United Way of Bruce Grey

Location	Employment Program	Contact	Hours of Operation	Services
Bruce County	Bruce County Human Services	519-881-0431 https://brucecounty.on.ca/living/ontario-works	8:30am – 4:30pm Monday - Friday Office is physically closed but staff are available by phone, fax, and e-mail	Overview of Bruce County Human Services COVID-19 Response https://povertytaskforce.files.wordpress.com/2020/03/bruce-county-human-services-covid-19-response.pdf
Bruce County	Bruce County Economic Development	519-881-1291 https://brucecounty.on.ca/economic-development-programs	All county office buildings are closed to the public.	Resources for Business https://brucecounty.on.ca/business/economic-task-force https://brucecounty.on.ca/covid19
Grey County	Grey County Social Services	519-376-7324 https://www.grey.ca/social-assistance	8:30am – 4:30pm Monday - Friday OW services continue to be delivered remotely Effective July 2, 2020, Markdale OW satellite office has relocated to 55 Victoria Ave, Markdale within the South East Grey Community Health Centre	Overview of Grey County Social Services COVID-19 Response https://povertytaskforce.files.wordpress.com/2020/03/bruce-county-human-services-covid-19-response.pdf Program recipients should contact their regular caseworker. New applicants should call 519-376-7324 or apply online at http://www.ontario.ca/socialassistance .
Grey County	Grey County Economic Development	519-376-2205 ecdev@grey.ca https://madeingrey.ca/		COVID-19 Resources for Businesses https://www.grey.ca/covid-19-resources Add your business to the Grey County Community and Business Resiliency Map

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Location	Employment Program	Contact	Hours of Operation	Services
Grey Bruce	Ontario Disability Support Program	519-376-1951 TTY 519-376-3307	Effective Aug 4 th , 2020 8:30am-5:00pm Monday – Friday Clients will continue to be served via secure methods such as over the phone, via intercom, and in secure rooms. The objective remains to limit the number of face to face interactions with clients to where it is necessary to ensure client service.	<p>Ontario Disability Support Program Income supports for people in financial need who have permanent disabilities or disabilities expected to last longer than one year* employment supports are available and provided by community service providers</p> <p>*Can use labelled mail drop box located outside the front main door of Service Ontario accessible 24 hours a day for clients to leave required documents *Clients can submit documentation or any changes to: income, accommodation/address or banking info to adminowensounddsp@ontario.ca or fax: 519-376-4544, and info will be forwarded to their case worker *Register with Ontario.ca/MyBenefits to access information about your case, report income, and update your address online</p> <p>*ODSP Emergency Benefit -available as a <i>one-time</i> discretionary benefit for ODSP recipients seeking assistance with exceptional COVID-19 costs. Please contact 519-376-1951 to apply. -issued upon request when a client indicates that they have additional expenses directly related to COVID-19. -Effective March 31, 2020, ODSP singles are eligible for a max. of \$100 and families are eligible for a max. of \$200. -Available until the end of July 2020.</p> <p>*Canada Emergency Response Benefit (CERB) and CESB (Students) -recipients of ODSP who received CERB/CESB need to report this income on their monthly Earnings Reports.</p>

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				<p>-these benefits will be treated as income (First \$200 will be exempt and 50% of each additional dollar will be exempt).</p> <p>-for those who have received CERB in error, report this error to your Caseworker so your eligible payment amount can be reassessed</p>
Grey	YMCA Employment Services	519-371-9222 employment@osgb.ymca.ca https://www.ymcaowensound.on.ca	8:30am – 4:30pm Hanover and Owen Sound offices are physically closed but staff are working to assist people across Grey County via phone, text, e-mail, social media, and zoom	<p>Job Board available at https://www.ymcaowensound.on.ca/Job_Board/</p> <p>Stay connected through our webpage and Facebook as well as to access online training and workshops</p> <p>Laid Off Workers/ Job Seekers: Employment Advisors’ are able to connect with you in the way that best suits your needs. We will help you apply for Employment Insurance – EI, create a resume, provide you with job leads and connect you with local employers currently hiring. If you have questions about the Canada Emergency Response Benefit - CERB or other financial assistance programs we will provide you with information and community resources and make sure you have access to mental health, food, shelter and financial supports during this time.</p> <p>Employers: We know that your hiring needs for now and in the future continue during this time. Our Job Developers are here to take some of the load off while you focus on your business. We’ll help you fill full-time, part-time and temporary positions with suitable and reliable staff. We’ll post your job ads on our Job Board, collect resumes and pass along candidates who are ready to work. If you have laid off workers, we can provide</p>

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				<p>information to your employees about what supports are available to them. We'll also keep you informed of relief benefits that will assist you and your business.</p> <p>Youth: Youth program staff are available to help youth secure employment, access community supports such as mental health, food and complete job readiness training. We'll coach you on how to safely work in this current situation and ensure you know your rights. If you need help speaking to your employer, preparing for an interview or applying to financial supports, we're here for you.</p>
Saugeen First Nation	Saugeen First Nation	1-800-680-0744 519-797-2781 https://saugeenfirstnation.ca/	Office is closed until April 6	Contact Ontario Works office staff for support
Nawash Unceded First Nation	Chippewas of Nawash Unceded First Nation	519-534-1689 cnadministrator@nawash.ca		Links to COVID-19 response resources, including for Small Business/Entrepreneur and Income https://www.nawash.ca/
Grey Bruce	Leads Employment Services	519-387-4200	9:00am – 5:00pm Monday - Friday Staff are working to assist people via phone, text, e-mail and FaceTime; Staff are able to meet clients in person if preferred. Completing a screening form and wearing a mask are required. This can be	Ontario Disability Support Program – Employment Supports - Employment services for people with disabilities (diagnosed) <ul style="list-style-type: none"> - Taking referrals for waitlist Employers: Supporting employers remotely with hiring and maintaining employment of employees with disabilities

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			in the office in Owen Sound or in an outdoor location if not in Owen Sound.	
Bruce	VPI Solutions	519-881-4900 https://www.vpi-inc.com/	Walkerton 8:30am – 4:30pm Mon, Tues, Thur, Fri 8:30am – 8:00pm Wed Office closed to physical visits; Fully supporting current and new clients and employers virtually Other locations by appt only: Kincardine, Lion’s Head, Port Elgin, Southampton, Tobermory, Wiarton	<p>Employment Services</p> <ul style="list-style-type: none"> - Speak with a VPI team member about your job search and any challenges or concerns you may have under the present circumstances - Get free, instant access to online job-readiness workshops through the Learning Centre - Sign up for online tutorials and courses to help you improve your skills through LinkedIn Learning (available free for VPI program participants) - A new session of the Youth Job Connection program begins in early April with all workshops online and services offered remotely (FREE program gives youth 15-29 the chance to learn workplace skills while being paid). <p>*Employers are still hiring and preparing for seasonal work; VPI is supporting employers and job seekers virtually.</p> <p>VPI Job Board</p> <p>Key gov. links related to COVID-19 including additional support available for people facing unemployment or who are unable to work, students and recent grads, families, seniors, and more: https://www.vpi-inc.com/online-resources/#COVID19</p>

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				Employment Insurance (EI) and Canadian Emergency Response Benefit (CERB) application support for current and new clients
Grey Bruce	The Agency	519-376-HELP (4357) info@theagencyhelps.com www.theagencyhelps.com	8:00am – 5:00pm Owen Sound physically closed but staff are working remotely	Staffing, jobs, payroll
South-East Grey	South-East Grey Support Services – Life Directions Employment Supports	519-378-5514 lifedirections@segss.com www.lifedirections.ca	9:00am – 5:00pm Monday – Friday Now meeting in person by appointment only	Employment Supports for people with disabilities (self-disclosed) and newcomers with disabilities and barriers to employment including pre-employment activities and job placements Are doing intakes through Opportunities Fund program and can accept any job seeker who self-discloses employment barriers such as self-disclosed or diagnosed disabilities, low levels of education or literacy, limited work experience, poverty, mental health, addictions, criminal background, and newcomers to Canada. Employment Insurance (EI) and Canadian Emergency Response Benefit (CERB) application support for current and new clients with disabilities (self-disclosed)
Grey Bruce	Service Canada Centre	1-800-622-6232 Canada Pension Plan – 1-800-277-9914 Employment Insurance – 1-800-206-7218	8:30am – 4:30pm In person Service Canada Centres are closed	Due to higher than normal call volume, Service Canada encouraged you to use self-serve options
	Ontario Ministry of Labour, Training, and	519-376-5790 Owen Sound owensound.apprenticeship@ontario.ca	8:30am – 5:00pm Monday-Friday	

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	Skills Development – Apprenticeship Office	www.tcu.gov.on.ca/eng/employmentontario/training/	Office is closed but staff are working remotely.	
Bruce and Owen Sound	Bruce Community Futures Development Corporation	519-396-8141 Kincardine 519-386-9933 Barb Fisher	9:00am-5:00pm Office closed to the general public but staff still working remotely	Small Business Loans Working with current clients and new clients to access small to medium sized business supports
Grey (except Owen Sound) Parts of Bruce and Wellington	Saugeen Economic Development Corporation	519-799-5750 Neustadt	9:00am-5:00pm Monday - Friday Office closed to the general public but staff still working remotely	Small Business Loans Working with current clients and new clients to access small to medium sized business supports
Grey Bruce	Employment Ontario	1-416-326-5656 Toll-free 1-800-387-5656 TTY 1-866-533-6339 contactEO@ontario.ca		*Contact YMCA (Grey County) and VPI (Bruce County) for employment support. Online application can be completed https://www.ontario.ca/page/employment-ontario
Grey Bruce	Chamber of Commerce – Owen Sound and District	519-376-6261 info@oschamber.com	Office open Monday- Thursday 830-4pm Friday by appointment only Office is now open to public following Health and safety protocols Please wear a mask when visiting and	Offering support for small business Please visit www.oschamber.com for information regarding support for businesses

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			screening questions will be done	
	Bruce Peninsula Association for Community Living	519-534-0553 Warton	8:30am-4:30pm Monday-Friday	Ontario Disability Support Program – Employment Supports
Grey	Community Living – Owen Sound and District	519-371-9251 Owen Sound	8:30am-4:30pm Monday – Friday Office closed to public but community Support Workers are still providing daily living support to their clients	Ontario Disability Support Program – Employment Supports; Partner with Bruce Peninsula Association for Community Living
Grey Bruce	Grey Bruce Community Legal Clinic	1-877-832-1435 519-370-2200	9:00am-11:00am Owen Sound Office by appt only Satellite offices are fully closed to public	Resource for how COVID-19 will impact various topics https://stepstojustice.ca/legal-topic/covid-19
Urban Indigenous in Grey Bruce	M'Wikwedong Indigenous Friendship Centre	519-371-1147 x0 519-379-5613 apatisiwin@mwikwedong.com https://mwikwedong.com https://www.facebook.com/mncrc	8:30am-4:30pm Monday-Friday Centre is closed to the public; Program Coordinators are available remotely/virtually	Apatisiwin Employment, Training, and Jobs Program to help indigenous people gain education and meaningful work -Intakes for indigenous clients for pre-employment support and employment counselling -Connecting indigenous clients directly with post-secondary education opportunities -Connecting virtually will potential employers
Saugeen First Nations and	Huronian Area Aboriginal Management Board	519-376-9400 ldmcoordinator@bellnet.ca	9:00am-4:30pm Monday-Friday Centre is closed to the public; Staff are	Supporting eligible Chippewas of Nawash and Saugeen First Nation Band Members (on and off-reserve) to gain employment and training

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Nawash Unceded First Nation		Employmentc2@bellnet.ca	available remotely/virtually	HAAMB are still approving Funded programs for current and potential clients. All Intake applications can be forwarded to employmentcounsellor@bellnet.ca .

Resources for Individuals

<https://financialreliefnav.prospercanada.org/en>

Resources for Businesses

<https://owensoundhub.org/city-hall/9105-owen-sound-business-resources.html>

<https://www.investmentexecutive.com/news/industry-news/new-services-assist-small-businesses-individuals-in-wake-of-covid-19/>

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